



# Eaton County

## 911 Millage **Renewal**

### On the ballot: August 7, 2018

*The ballot question seeks to continue funding (in place since 1988) of the county 911 emergency operation and system at the current rate of .9500 of a mill for the next five years. The 911 millage provides funding for the staffing, training, facilities, technology, and equipment needed to answer emergency calls and quickly send appropriate emergency services.*

**Is this different from the 911 phone surcharge? Yes.**

The 911 phone surcharge approved in 2017 is designated by the ballot language to solely pay for the radio system for first responders. The surcharge money cannot be used for the general operations of the 911 center, which is funded by the 911 millage.

#### Agencies served:

- Bellevue Fire
- Bellevue Police
- Benton Twp. EMS
- Benton Twp. Fire
- Charlotte Fire
- Charlotte Police
- Delta Twp. EMS
- Delta Twp. Fire
- Eaton Area EMS
- Eaton County Animal Control
- Eaton County Sheriff
- Eaton Rapids Fire
- Eaton Rapids Police
- Eaton Rapids Twp. Fire
- Grand Ledge EMS
- Grand Ledge Fire
- Grand Ledge Police
- Hamlin Twp. Fire
- Michigan DNR
- Michigan State Police
- Olivet Fire
- Olivet Police
- Potterville Fire
- Potterville Police
- Roxand Fire
- Sunfield Fire
- Vermontville EMS
- Vermontville Fire
- Windsor Twp. EMS
- Windsor Twp. Fire

#### What services does the 911 millage support?

- **Processing of emergency calls.** The employees of Central Dispatch answered 143,295 phone calls and dispatched 97,232 incidents in 2017.
- **Next Generation 911 (summer of 2018) and text-to-911.** Eaton County Central Dispatch answered 127 text-to-911 sessions in 2017.
- **Quality service and pre-arrival instructions, including CPR over the phone.** Central Dispatch employees received a quality assurance accuracy score of 99.6% in 2017.
- **Panic Button in schools.** Through a grant, a panic button application was provided to school district employees. Central Dispatch administers and trains on the program with local school districts.
- **Data devices (computers and tablets) for police, fire, and EMS to more efficiently share critical information.** There are 103 devices in vehicles and 80 additional devices are connected to the system.
- **Training for dispatchers that meets or exceeds state standards.** Central Dispatch employees received 1,014 hours of training in 2017.
- **Emergency alerts and Smart911 to help keep our communities safe.** Smart911 profiles increased by 124% in 2017. You can register at Smart911.com.
- **Maintain address and location information to help first responders locate those in need.** There were 243 address were issued in 2017 by Central Dispatch.

**Questions?** Feel free to contact Michael Armitage, 911 Director:  
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