

# Eaton County Emergency Communications Law Enforcement Subcommittee

## Notes

Wednesday, July 20, 2022

At 1100 hrs

### **Call to Order and Roll Call – No quorum at 11:05**

#### **Members Present:**

Rob Block, ECSO

Jeff Cook, ECSO

Darren Green, MSP

Chris Blievernicht, GLPD

#### **Non-Members Present:**

Kelley Cunningham, ECCD

Rod Sadler, Emergency Management

**Introduction of New Members and Guests – Lt Darren Green, MSP, Post 11.**

**Reading and Approval of Minutes – There was no quorum to approve the minutes.**

### **Old Business**

CDC report – Chris Blievernicht reviewed June meeting minutes.

Central Dispatch Operational Report (Kelley):

- Telecommunicator Nolan Brown celebrated his 20 years of service in June
- Telecommunicator Megan March completed training and is now working on the night shift. She was a full time paramedic and firefighter with Windsor and she still works there part time.
- The Board of Commissioners authorized an additional telecommunicator position due to John Imeson retiring and Kelley/Francis taking over the radio manager duties.
- Two trainees resigned. There is a hiring process open at this time for three vacancies. Oral board interviews for five on Friday and we may extend the process.
- There is a tree of life mural in the front hallway in dispatch celebrating births and CPR saves that the telecommunicators have assisted with.

- The millage renewal and restore will be on the August 2 ballot. Kelley, Francis and some of the supervisors have attended city, township and village meetings to talk about the millage. There have been some good questions from the meetings. Kelley pointed out that nothing comes out of the County's general fund for our funding. There is some confusion on the downtown authority language on the ballot.
- Regarding public relations, dispatch was represented at Gizzard Fest, and 4<sup>th</sup> of July parade in Eaton Rapids. They also worked at the fireworks event in Delta and Eaton Rapids. They helped Charlotte Fire at the fair with public outreach and had the communication trailer there for them.
- All staff took refresher training on the RAVE panic button. Staff is making sure they're up to date and prepared for the August 17 exercise and the upcoming school year.

## PROJECT UPDATES

Kelley is working on getting campuses for the RAVE panic button like for the Economics Crime Unit in the Lansing Mall, all Eaton County parks, the Delta Substation (there is a remote point in the basement of the Delta Township building). She is working with each department head to get their information.

Francis is finished with the preventative maintenance and updates of the radios. There may be a few radios that haven't been touched yet at ECSO, but they may be on a shelf. An update was pushed to Wi-Fi. If you get a beep or it's not the right encryption key, your radio wasn't updated. It's an easy fix that Kelley or Francis can do if you contact them.

Kelley stated that we are finding inner operability issues with Ingham County. She has a MOU from 2019 stating they have access to everything but she's finding that that's not the case. Kelley has found that Ingham County only have our main talk group. They didn't have TAC2 when they assisted us with a man with gun call recently in Delta Twp. Kelley has been in contact with Ingham's 911 director. A third party does their Wi-Fi updates, unlike us. She will follow up with them. Another concern is that TAC2 is not on their consoles.

Lt. Green asked about MSP radios and if they are lacking anything they need for inner operability with Eaton County. Kelley stated that the helicopter did not have TAC2 but everything else worked.

RAVE Collaborate is something that Kelley is working on. It will list business contacts and provides a list of things to do and who does them. Rob Block had a good idea to add emergency information on the Eaton County website where everyone can go to access information. It has been created and is in a draft mode right now.

Curbside SOS is the wrecker app that Kelley has been working on implementing. She stated that our policy would not change, just how we contact wreckers. You will be able

to access the app from an MCT eventually. Dispatch can request wrecker or an officer could.

Undersheriff Cook wondered if dispatch knows who is requesting the tow, the driver or officer. Kelley stated that that could be indicated on the app.

Kelley stated that she doesn't want to change anything now, but if a wrecker service becomes a problem, we could require pictures for extra pricing. We could do closest wrecker if we wanted to. The system does it.

Kelley plans to send a letter to wrecker companies letting them know of Curbside SOS.

"Prepared" is a platform that allows dispatch to send text to callers and receive videos and photos right through our 911 phones. We are testing it now. It's the wave of the future and we will slowly introduce it. Kelley explained that the benefits would be evidence and dispatch can blur something we don't want to see. Kelley is thinking we will start with fire calls first, but she is taking suggestions. She added that everything is open to FOIA requests. If the person is live streaming, it records to our database. Also, we can block out the screen if the caller is hiding and doesn't want the light from the phone to show. APCO and NENA are working on standards.

School terminology is being worked on to make it standard throughout county. Kelley gave examples. She is pushing it out to the dispatchers to educate them on difference between lockdown and shelter in place, for example. Standard terminology is also being worked on for courthouse security. Kelley will send it to the Law Enforcement Subcommittee to review.

ASAP to PSAP – No updates. Nate from Technology Services is still working on it.

New Business – None

Emergency Management Updates (Sadler)

Rod Sadler stated the Captain Kuhlman had a good idea about exploring the possibility of using homeland security grant money to purchase shields, pry bars and rams for patrol cars in county for all law enforcement agencies. It's in the research phase right now as an upcoming project. This project would use the law enforcement terrorism money for 2020 and 2021. Rob Block stated it would be a good idea to include detective and command cars since they could be the first ones on a scene. Rod stated that right now it would be strictly for patrol vehicles.

This meeting ended at 11:44 a.m.